

# Security

Your privacy matters



## Network Security

All MindMeister and MeisterTask accounts are secured with 256-bit Secure Socket Layer (SSL) encrypted data transfer between the end user and the applications. Private mind maps/projects cannot be accessed by other people, nor indexed by search engines or robots, regardless of your account level. All of our systems are protected by multiple firewalls and special access control on the network level.

## User Security

When you create maps/projects on MindMeister/MeisterTask, they're private by default. You can share them if you choose. The maps/projects receive permissions assigned in the database. Likewise, any file you attach to a map/project inherits the same rights as the corresponding map/project. You may revoke permissions or revert your project to private at any time. You may restrict invitations, allowing only members of your licensed team or users from a specified email domain access to your maps/projects.

## Application Security

Meister deploys widely-used, secure password and login techniques to validate access to our service. Meister offers broadly based permissions options. The application determines access privileges and displays only maps the user has permission to see. For further security, a user can set permissions so that some users may view specified maps but not edit them. Public maps are maps that can be viewed by anyone on the internet, and may be additionally secured with a password. Access to mind maps is restricted on the code level by a security mechanism that ensures that at all times access is protected and rights are only granted to trusted users.

## Data Security

We back up your data on daily, weekly and bi-weekly rotations at multiple off-site locations to safeguard against an unforeseeable catastrophe. As a user of the MindMeister Business plan you can regularly back up all mind maps to your company SSH FTP server. You have total control over data uploaded to your own secure servers. All actions on maps/projects are recorded and can be viewed in MindMeister's history view i.e. MeisterTask's activity streams, allowing you to pinpoint exactly when changes were made and by whom.

- **ISO certified**  
German data center in Frankfurt
- **Encryption at rest**  
by default
- **Personal information stays with us**
- **99.9% service uptime**  
on all paid accounts
- **256-bit encryption**  
SSL on all data transfer
- **24x7x365 monitoring**  
of entire server farm
- **Fail-safe power supply**
- **Redundant internet connectivity**
- **2-Factor Authentication**  
for extra security